1 Ford Place
Detroit, MI 48202

For Immediate Release
Henry Ford Health System, Material Event Notice

Henry Ford Health System released this information to its employees on Dec 4th, 2017:

Henry Ford Health System (HFHS) is notifying 18,470 patients whose personal health information was viewed or stolen by someone who gained access to it illegally. It is not clear whether this information was used for any inappropriate purposes.

HFHS takes very seriously any misuse of patient information, and it is continuing its own internal investigation to determine how this happened and to ensure no other patients are impacted.

The patient information viewed or taken may have included their name, date of birth, medical record number, provider's name, date of service, department's name, location, medical condition and health insurer. Neither their Social Security number nor credit card information was revealed.

To reduce future risk of this happening again, HFHS is strengthening its security protections for employees, all of whom will be educated about this measure in the coming weeks. In addition, HFHS is expediting its initiatives around email retention and multi-factor authentication, which will decrease future risks to its patients and employees. To provide protection to its patients, new medical record numbers will be issued upon request.