



Response to Investor Inquiries

This document is offered in response to inquiries from an institutional bond holder. Management has chosen to make the inquiries and responses public through a simultaneous disclosure.

Q: What is behind 9 month results, and most recent quarter, which show some improvements?

A: We incurred onetime costs associated with our EPIC install.

Q: What have been the more significant balance sheet changes?

A: No significant balance sheet changes.

Q: Any new debt issuance plans?

A: None.

Q: How is the global budget revenue program working out?

A: The amount of the update factor over the past few years has made a challenge. Since we know what our revenue is going to be for the year in advance it does eliminate revenue variation and makes for easier planning and cost management strategy. The need to help manage other parts of the patient continuum is challenging and the HSCRC needs to provide more infrastructure funding for hospitals to succeed.

Q: Where does the EMR project stand?

A: Go live on schedule and was on November 1, 2016 and post go live has gone well with no major issues.

Q: Any changes in the competitive market?

A: None.

Q: Are there any other significant issues/challenges?

A: None.